

## DISCRIMINATION IS AGAINST THE LAW



Midlands Orthopaedics and Neurosurgery, a member of Arcis Healthcare, LLC, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Midlands Orthopaedics and Neurosurgery does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Midlands Orthopaedics and Neurosurgery provides free aids and services to people with disabilities so they may communicate effectively with us. These aids and services include qualified sign language interpreters and written information in other formats to include large print, audio and accessible electronic formats, among others.

Midlands Orthopaedics and Neurosurgery provides free language services to people whose primary language is not English. The services include qualified interpreters and information written in other languages.

If you need these services, please notify an Appointment Line representative by calling 803-256-4107 and selecting Option 1.

If you believe that Midlands Orthopaedics and Neurosurgery has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Anna Parker  
1910 Blanding Street, Columbia, SC 29201  
803-256-4107  
Email: [anna.parker@midorthoneuro.com](mailto:anna.parker@midorthoneuro.com)  
Fax: 803-933-6337

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Anna Parker, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.